

SRFC Evaluation Dashboard



SRFC uses 3 evaluation tools that we will conduct yearly to measure progress within the lens of these values:

1. **Partner Service-Provider survey** – Does the collaborative help partners serve children, youth and families better? Do partners see a role in influencing systems change?
2. **Board survey** – What role do board members play in collaborative success? What needs to be changed or improved to support collaborative amongst board member organizations?
3. **SRFC Funded Initiatives survey** – Do collaborative services meet the gaps in needs? What are we missing?

These tools will capture 4 main collaborative goals:

1. **Value** – How does SRFC add value to the system of care and partnership organizations and partners?
2. **Influence** – What systems change is influenced by SRFC? Are members extending the influence of the collaborative? how broad is that awareness?
3. **Reach** – Are services reaching who you want to reach? Who should they be reaching? How deep and wide is SRFC's reach in the community?
4. **Functioning** - Thinking about the makeup of the leadership of SRFC and how SRFC is using contracting to advance BIPOC organizations. To be aware of BIPOC service providers feel and what is the experience as they are gathering for meetings or events. How well are inclusive processes working?

The tools focus on telling SRFC about the value of the collaborative, its influence on its members (and through extension to those they serve) and its reach. Administration tasks involve sending tools to partners to complete and downloading and copying spreadsheets into a dashboard workbook. Using the dashboard, SRFC will then facilitate conversations with partners and key stakeholders make sense of the data and use the findings for planning.



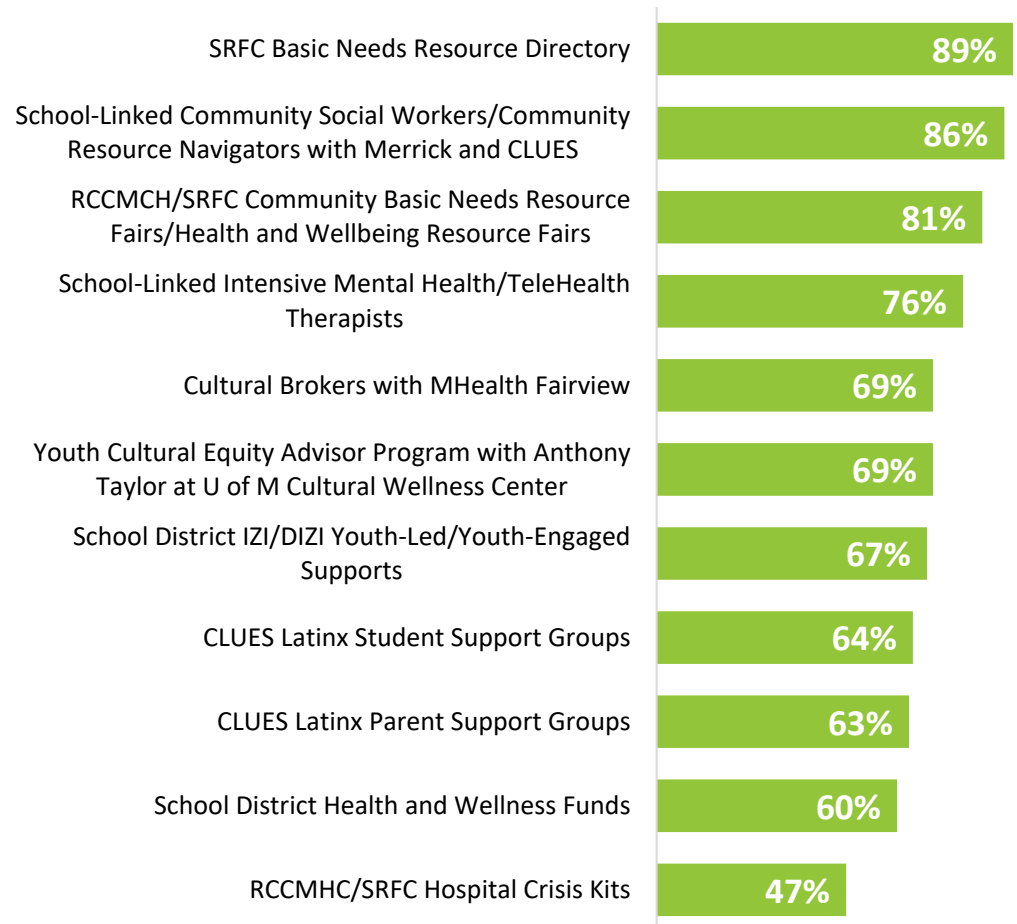
Suburban Ramsey Family Collaborative: Key Measurements 2021

Value

SRFC staff and partners...



Percent of service provider partners who are aware and find value in these resources.





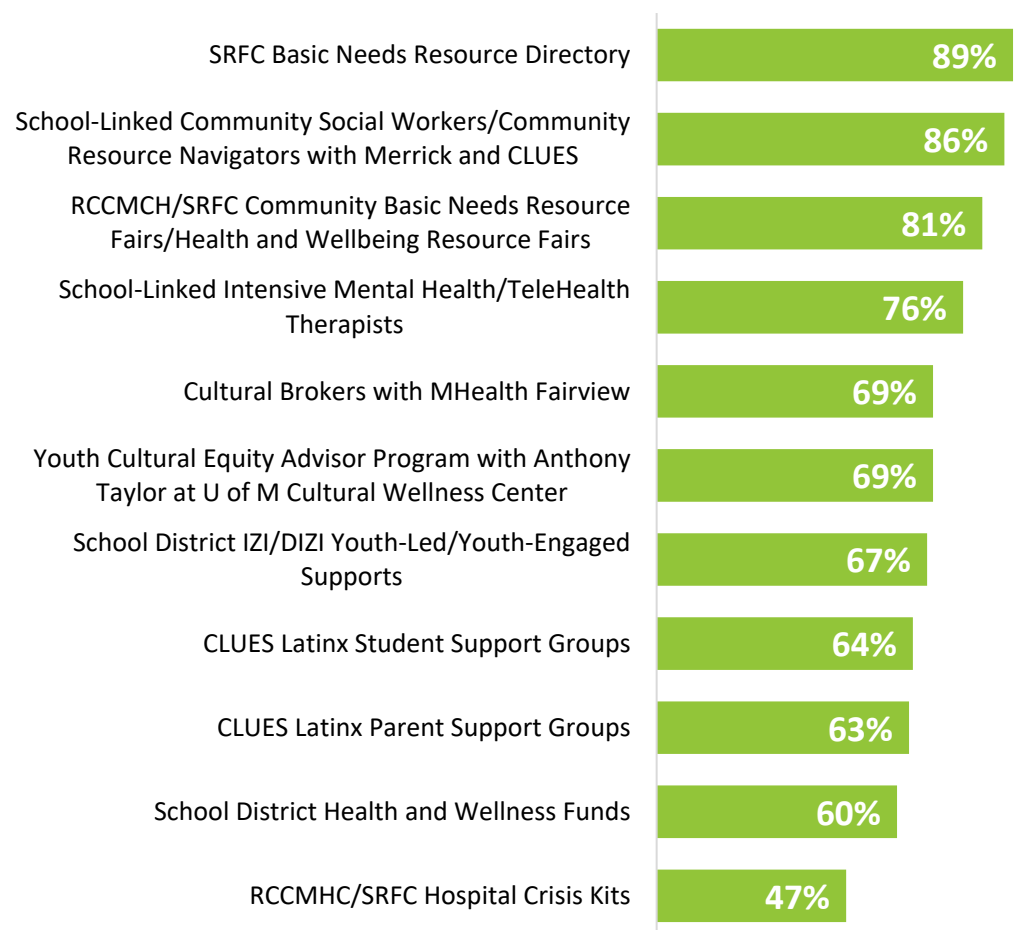
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Value

SRFC staff and partners...



Percent of service provider partners who are aware and find value in these resources.





Reach

Are services reaching those who they should in the community?

3,632

Total served
(could contain duplicates)

52%

Participants are BIPOC
(average across providers)

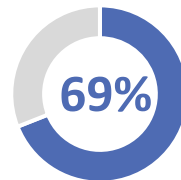
YES

Serving Non-binary or Transgender youth and families

75%

Economically at risk
(most common response among 1/3 of partners)

Are services aligned with their needs?



Participants in funded initiatives report they benefit from the service/are satisfied with the service
(average, 4 of 10 providers report numerical outcomes)

Percent of partner organizations asking *most* participants...

Yes, this information has a lot of influence on program planning.



... how they experience services?



... the impact services have on their lives?



... how responsive services are to their culture?





Partner Teams

SRFC Partners are influencing systems change

Are members extending the influence of the collaborative?

48%

Influence
policy change

73%

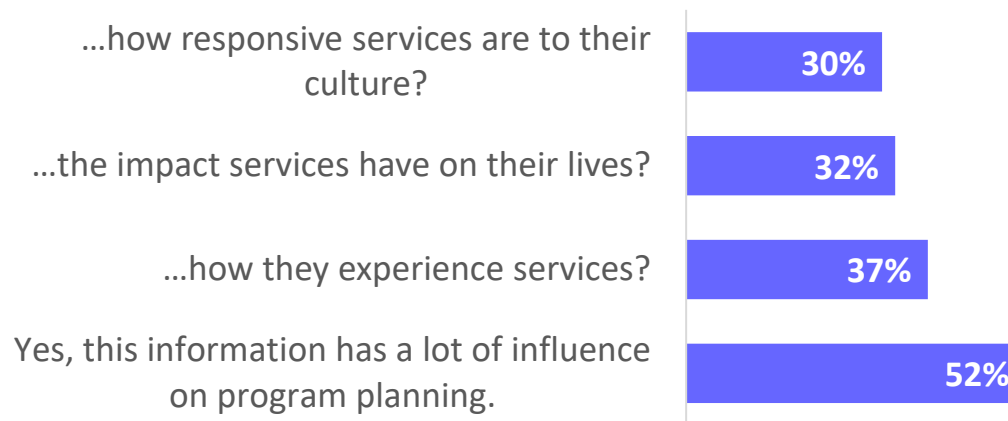
Influence
practice change

54%

Influence
resource change

Questions partners are using when evaluating their own services.

Percent of partner organizations asking *most* participants...





Suburban Ramsey Family Collaborative: Key Measurements 2021

Partner Team Following

180

service providers

77

services providers

70

people

48

service providers

Heading Home Basic Needs Partnership Team	YouthWorks! Team	Countywide Crisis Response/De-Escalation Peer Learning Team	Countywide Community Resource Navigators Team
8 years old	2 years old	4 years old <i>but 1+ year old as a shared team of both SRFC and RCCMHC</i>	2 years old
Meets weekly	Meets weekly	Meets Monthly	Meets monthly

25

service providers

12

advisors

27

Service providers

30

service providers

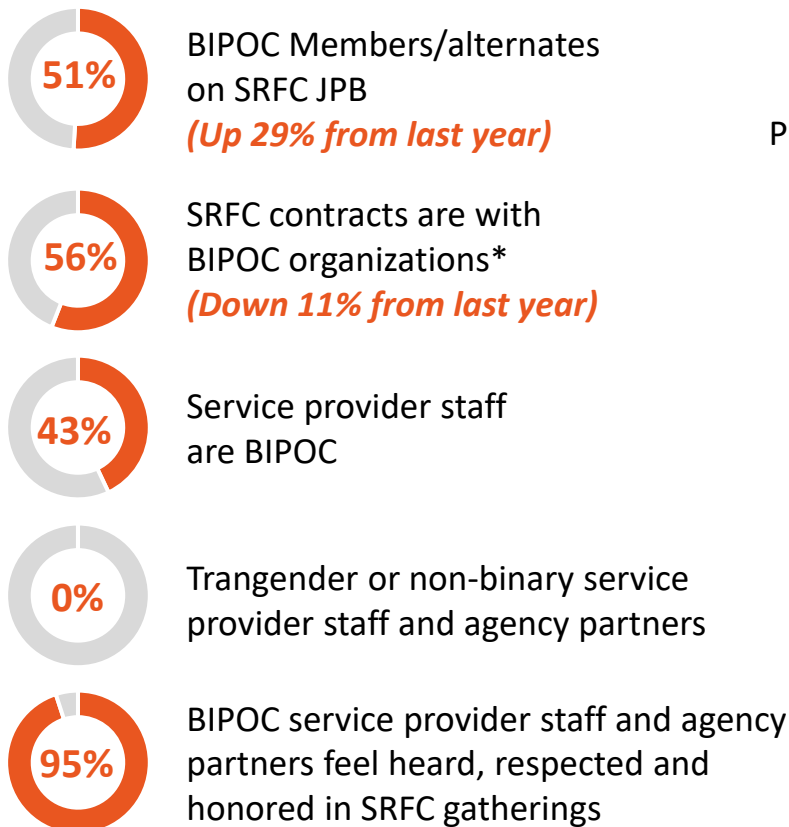
Expanded School Linked Mental Health Team	SRFC Community Advisory Board (CAB)	Suburban Early Childhood Partners	Combined Team CSW/CRN; Homeworks Starts with Home (HWSH); Safe Families
2 years old	1+ years old	1+ years old	2 years old
Meets monthly	Meets monthly	Meets Monthly	Meets weekly



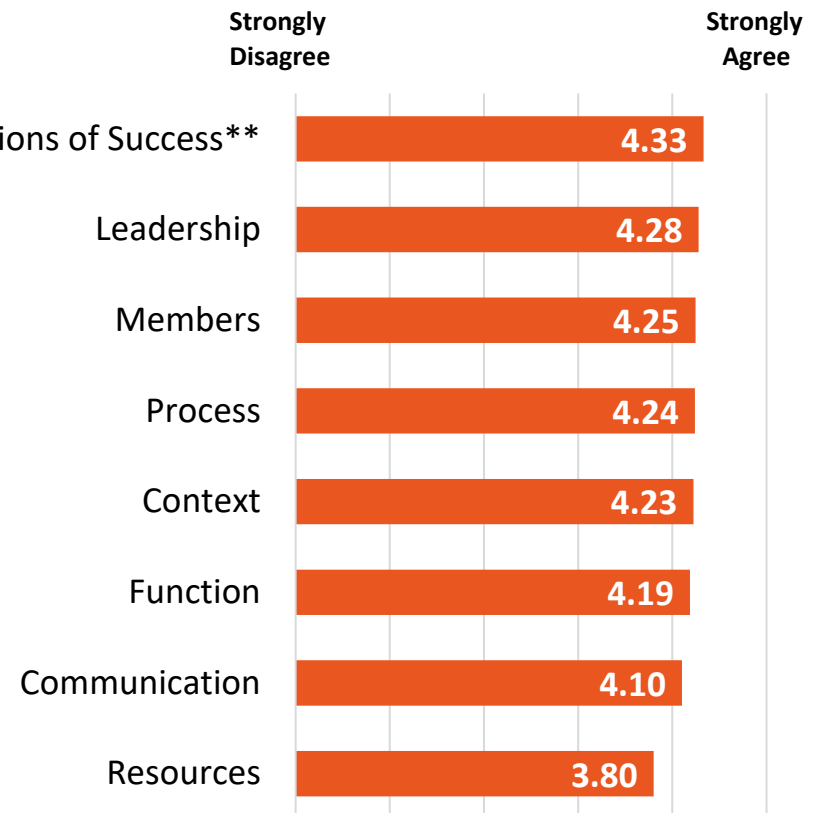
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Functioning

How well does SRFC reflect the community we serve?



Board Partner Agreement that Collaborative is strong in...



* Purchase of Service Contracts are almost ALL with the BIPOC community and with the CAB Mutual Aid Initiatives so these aren't considered contracts but a more flexible agreement for ongoing services with the collaborative, when needed.

** Confidence



Influence

How well are key practices spreading?

Percent of partners who...

36%

Engage in youth-led/youth-engaged work

48%

Center on racial justice

57%

Almost always or usually use wrap-around/multi-service coordination

67%

Almost always or usually use race-informed practices

68%

Almost always/usually use trauma-informed practices

79%

Commit to low- or no-barrier access

Percent of service providers who have heard of...

